

REGISTERED NUMBER: 02368123 (England and Wales)

**Annual Report and Financial Statements**  
**for the Year Ended 31 December 2019**  
**for**  
**Sungard Availability Services (UK)**  
**Limited**



**Sungard Availability Services (UK)  
Limited (Registered number: 02368123)**

**Contents of the Annual report and Financial Statements  
for the Year Ended 31 December 2019**

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**Sungard Availability Services (UK)  
Limited (Registered number: 02368123)**

**Company Information  
for the Year Ended 31 December 2019**

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**Directors:** Michael Robinson  
Terrence J Anderson  
Patrick Morley

**Registered office:** Unit B Heathrow Corporate Park  
Green Lane  
Hounslow  
Middlesex  
TW4 6ER

**Registered number:** 02368123 (England and Wales)

**Independent Auditors:** PricewaterhouseCoopers LLP  
Chartered Accountants and Statutory Auditors  
3 Forbury Place  
23 Forbury Road  
Reading  
Berkshire  
RG1 3JH

**Sungard Availability Services (UK)  
Limited (Registered number: 02368123)**

**Strategic Report  
for the Year Ended 31 December 2019**

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The directors present their strategic report for Sungard Availability Services (UK) Limited (the 'Company') for the year ended 31 December 2019.

**Principal activities**

The principal activities of the company during the year were the delivery of secure, resilient IT infrastructure and organisational availability services through a unique combination of scalable, managed IT production environments and Workplace Recovery.

**Section 172 Corporate Governance statement**

The directors of Company focus on helping businesses transform their IT environments, ensuring they are resilient and recoverable. Reputation is Company's most valuable asset. Company best serves customers, investors, employees, and other stakeholders by adhering to the highest standards of ethical behaviour and by maintaining an environment that is fair, open, and honest. To accomplish this for the long-term, the Company as part of the Sungard group leverages Compliance and Business Ethics Program to enhance global coordination by providing employee training as well as policy level guidance that reinforces the importance of fostering good and ethical relationships with employees, suppliers, customers, communities and other stakeholders.

**Employees**

The Company recognises that an experienced, motivated and diverse workforce is critical to the future of the business to be an equal opportunities employer. Employee engagement plays a vital role in business decisions. The Company provides employees various development opportunities as well as comprehensive benefits that address health, wellness and safety. Employees have several opportunities to provide the company feedback such as quarterly all employee Company meetings, interdepartmental meetings, and periodic employee engagement surveys.

**Suppliers**

The Company uses competitive bidding practices in the procurement of goods and services. All suppliers, vendors, contractors, service providers and consultants who do business with Sungard group must adhere to the Supplier Policy which addresses topics such as legal compliance, business conduct and social responsibility.

**Customers**

The company is driven to be viewed as trusted advisor and customer-centric service provider. Customer engagement provides us material insight that the Company can incorporate into the strategy. Some customers are members of the Customer Advisory Board which meets regularly with representatives from the senior management team and has real influence on the quality, direction, and cost of Sungard AS services.

**Communities**

The Company support local, non-profit community organizations with in-kind goods and services, volunteer support and occasional financial contributions. Additionally, through an annual greenhouse gas inventory, the Company can assess and explore ways to reduce an environmental impact in the communities where we conduct business.

The business will continue to review these engagements and make any necessary changes. The Sungard group Internal Audit function and global Risk and Compliance Committee additionally monitor the overall understanding, management and mitigation of emerging operational and strategic risk and compliance. Periodically, the Sungard group's Chief Risk Officer, Chief Security Officer and Chief Compliance Officer inform and make recommendations to the Audit Committee of the Board of Managers of the Ultimate Parent Sungard AS New Holdings, LLC. These actions allow us to address the ongoing needs and expectations of key stakeholders while also contributing to the long-term success of Sungard AS.

**Review of business**

*The company has seen a decline in revenue during the year due to lower demand for certain traditional service offerings combined with a slowing of growth in new product offerings as businesses in our service area have slowed their capital projects. Turnover decreased by 11.8% to £154.9m (decrease 2018: 7% to £175.5m). Net profit (excluding dividends payment) decreased by 86% to £1.2m (decrease 2018: 40% to £7.6m). This decline was the result of lower revenue combined with our expending additional funds to invest in the business in the delivery of new services. During 2019 the company invested £13.6 million in fixed assets (2018: £15.2 million) which included taking on new computer equipment and continued enhancement of existing data centres, workplace facilities and cloud platforms. Even with the profit changes, the company's liquidity has remained good and cash position has improved slightly.*

**Strategy**

Our strategy is to expand our position as the provider of choice by responding to our customers evolving needs by providing innovative, cost effective, customised solutions to their complex requirements using our expertise in virtualisation, enterprise public, private and hybrid cloud and advanced information and organisational availability technologies. We will continue to ensure that we retain our extensive customer base through maintaining very high customer satisfaction levels. In pursuing expansion of the business, there is emphasis on fiscal discipline, sustainable revenue growth, improving margins and operating cash flow generation.

**Sungard Availability Services (UK)  
Limited (Registered number: 02368123)**

**Strategic Report (continued)  
for the Year Ended 31 December 2019**

**Future outlook**

The company has continued to invest significantly in recent years enhancing existing data centres, broadening the range of managed IT services and expanding the cloud service platform. The Company expects to continue to make these investments to maintain and grow our services.

Following the change in ownership of the parent entity the company has started a program to roll out new products with industry leading partners, update and enhance the IT network service capabilities, refresh the Companies properties and invest further in tools and automation. These investments will take time to complete, but are aimed to improve and update the services delivered to customer and improve the profitability of the company.

**Principal risks and uncertainties**

The management of the business and the execution of the company's strategy are subject to a number of risks. The key business risks are set out below:

*Competition*

The company's greatest source of competition is from in-house dedicated solutions. Although these solutions provide customers with exclusive access to resources and infrastructure, the directors believe that for many customers, building and maintaining an in-house solution is significantly more costly and difficult than subscribing to comparable services from the company. This is because of the company's economies of scale, experience, technology expertise, resource management skills and vendor neutrality.

*Economy*

A slowdown or downturn in the economy may cause the company's business and financial results to suffer for a number of reasons. Customers may react to worsening conditions by reducing their capital expenditures in general or by specifically reducing their IT spending. In addition, customers may curtail or discontinue trading operations, delay or cancel IT projects, or seek to lower their costs by renegotiating vendor contracts. Also, customers with excess IT resources may choose to take their information availability solutions in-house rather than obtain those solutions from us. Moreover, competitors may respond to market conditions by lowering prices and attempting to lure away our customers to lower cost solutions. If any of these circumstances remain in effect for an extended period of time, there could be a material adverse effect on our financial results. Because the company's financial performance tends to lag behind fluctuations in the economy, recovery from any particular downturn in the economy may not occur until after economic conditions have generally improved.

**Key performance indicators**

Performance during the year, together with historical trend data is set out in the table below:

	2019	2018	Definition method of calculation and analysis
Growth in sales (%)	(11.80%)	(7.00%)	Year on year sales decline expressed as a percentage.
Gross Margin (%)	(0.86%)	4.32%	Gross margin is the ratio of operating profit before investment impairments to sales expressed as a percentage.
Gross Margin including add backs (%)	1.00%	5.00%	Gross margin including add backs is the ratio of operating profit before investment impairments and severance payments to sales which is expressed as a percentage
EBITDA less capex	£2.9m	£7.7m	Operating profit before depreciation, amortisation, investment impairments and less capex spend. This is an approximation of the free cash the company generates in the year.
Adjusted EBITDA	£20.6m	£36.6m	Operating profit before depreciation, amortisation, investment impairments, group charges and add backs.
Adjusted EBITDA less capex	£7.0m	£21.5m	Operating profit before depreciation, amortisation, investment impairment, group charges add backs and less capex spend. This is an approximation of free cash that the company generates in the year before any one time charges.

**Sungard Availability Services (UK)  
Limited (Registered number: 02368123)**

**Strategic Report (continued)  
for the Year Ended 31 December 2019**

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**Financial risk management**

The company's operations expose it to a variety of financial risks that include the effects of changes in interest rates, liquidity risk, credit risk and foreign exchange risk.

Management are responsible for monitoring financial risk management. Policies covering financial risk management are documented in the Sungard AS New Holdings Group financial policy manual.

*Interest rate cash flow risk and liquidity risk*

The company's ultimate parent undertaking, Sungard AS New Holdings, LLC, manages the interest rate and liquidity risks associated with the whole Sungard Availability Services group, as disclosed in the financial statements of that company, which are available as disclosed in note 23. The company is not financed by bank or shareholder loans.

The company pays and receives interest on intercompany borrowings and lending respectively at a rate of interest determined by the group. No financial instruments were used by the company during the year to manage interest rate costs, and therefore no hedge accounting has been applied.

*Credit risk*

The company requires appropriate credit checks on potential customers before sales are made and the amount of exposure to any individual counterparty is subject to a limit which is reassessed regularly by the company's management.

*Foreign exchange risk*

The company is exposed to movements in foreign exchange rates as a result of transactions with a number of foreign suppliers and customers. The company has no formal policy in place as regards the use of foreign exchange contracts, as the value and volume of foreign currency contracts is considered immaterial however, for any significant exposures the directors would consider on a case-by-case basis whether the use of such instruments is warranted.


**Results and dividends**

The profit for the financial year was £1,157,000 (2018: £7,559,000).

The directors have not paid an interim dividend during the year (2018: £7,000,000) and they do not recommend payment of a final dividend (2018: £nil).

**On behalf of the board:**

DocuSigned by:



Terrence J Anderson - Director

November 30, 2020  
Date: .....

**Sungard Availability Services (UK)  
Limited (Registered number: 02368123)**

**Directors' Report  
for the Year Ended 31 December 2019**

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The directors present their report and the audited financial statements of the company for the year ended 31 December 2019. The company is a private limited company, incorporated in the United Kingdom.

**Impact of Brexit**

The company considers that Brexit will have limited impact on the business, as the Companies services are delivered within in the UK and they do not rely on the import and export of goods to support these services.

**Post balance sheet events**

The Company considers the potential implications of Covid-19 on business, financial results, and strategy see Note 24.

**Incorporation by reference**

Certain Laws and Regulations require that specific information should be included in the Directors' report, the following is incorporated into this Directors' report by reference:

- Principal activities (strategic report page 2)
- Review of the business (strategic report page 2)
- Principal risks and uncertainties (strategic report page 3)
- Financial risk management (strategic report page 4)
- Results and dividends (strategic report page 4)

**Directors**

The changes in directors holding office during the year and up to the date of signing the financial statements are as follows:

- S Lynch – appointed 10 November 2017, resigned 31 July 2019
- M Threlfall – appointed 14 February 2018, resigned 31 July 2019
- Michael Robinson – appointed 31 July 2019
- Terrence J Anderson – appointed 31 July 2019
- Patrick Morley – appointed 31 July 2019

**Qualifying third party indemnity provision**

As permitted by the Articles of Association, the Directors have the benefit of an indemnity which is a qualifying third party indemnity provision as defined by Section 234 of the Companies Act 2006. The indemnity was in force throughout the last financial year and is currently in force. The Company also purchased and maintained throughout the financial year Directors' and Officers' liability insurance in respect of itself and its Directors.

**Employment policies**

The employment policies of the company embody the principle of equal opportunities for all employees, regardless of gender, religion or ethnicity.

It is the company's policy to give full and fair consideration to applications for employment from people who are disabled having regard to their particular aptitudes and abilities, to continue wherever possible the employment of employees who become disabled (and for arranging appropriate training for them) and to provide equal opportunities for the training, career development and promotion of disabled employees.

The quality and performance of the company's employees are considered vital to the company's success and during the year the company held semi-annual briefings and publishes a regular newsletter, ensuring that significant developments were communicated to employees. The company also maintains an employee advisory board, which meets quarterly and provides an opportunity for the company to consult, where appropriate, with employees on decisions likely to affect their interests. Involvement in the company's performance was encouraged through an annual bonus scheme.

**Disclosure of information to auditors**

So far as the directors are aware, there is no relevant audit information (as defined by Section 418 of the Companies Act 2006) of which the company's auditors are unaware, and each director has taken all the steps that he ought to have taken as a director in order to make himself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

**Sungard Availability Services (UK)  
Limited (Registered number: 02368123)**

**Directors' Report (continued)  
for the Year Ended 31 December 2019**

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**Statement of directors' responsibilities in respect of the financial statements**

The directors are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and regulation.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have prepared the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing the financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- state whether applicable United Kingdom Accounting Standards, comprising FRS 102, have been followed, subject to any material departures disclosed and explained in the financial statements;
- make judgements and accounting estimates that are reasonable and prudent; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006.

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**Directors' confirmations**

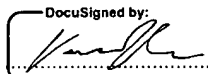
In the case of each director in office at the date the Directors' Report is approved:

- so far as the director is aware, there is no relevant audit information of which the company's auditors are unaware; and
- they have taken all the steps that they ought to have taken as a director in order to make themselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

**Independent Auditors**

The independent auditors, PricewaterhouseCoopers LLP, have indicated their willingness to continue in office and a resolution concerning their re-appointment will be proposed at the Annual General Meeting.

**On behalf of the board:**

DocuSigned by:  
  
.....  
Terence Anderson - Director

Date: November 30, 2020  
.....

## Report on the audit of the financial statements

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### Opinion

In our opinion, Sungard Availability Services (UK) Limited's financial statements:

- give a true and fair view of the state of the company's affairs as at 31 December 2019 and of its profit for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", and applicable law); and
- have been prepared in accordance with the requirements of the Companies Act 2006.

We have audited the financial statements, included within the Annual Report and Financial Statements (the "Annual Report"), which comprise: the Statement of financial position as at 31 December 2019; the Statement of comprehensive income, the Statement of changes in equity for the year then ended; and the notes to the financial statements, which include a description of the significant accounting policies.

### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) ("ISAs (UK)") and applicable law. Our responsibilities under ISAs (UK) are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Independence

We remained independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, which includes the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

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### Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which ISAs (UK) require us to report to you where:

- the directors' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the directors have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

However, because not all future events or conditions can be predicted, this statement is not a guarantee as to the company's ability to continue as a going concern.

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### Reporting on other information

The other information comprises all of the information in the Annual Report other than the financial statements and our auditors' report thereon. The directors are responsible for the other information. Our opinion on the financial statements does not cover the other information and, accordingly, we do not express an audit opinion or, except to the extent otherwise explicitly stated in this report, any form of assurance thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If we identify an apparent material inconsistency or material misstatement, we are required to perform procedures to conclude whether there is a material misstatement of the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report based on these responsibilities.

With respect to the Strategic Report and Directors' Report, we also considered whether the disclosures required by the UK Companies Act 2006 have been included.

**Independent Auditors' Report to the Members of Sungard Availability Services (UK) Limited**

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Based on the responsibilities described above and our work undertaken in the course of the audit, ISAs (UK) require us also to report certain opinions and matters as described below.

***Strategic Report and Directors' Report***

In our opinion, based on the work undertaken in the course of the audit, the information given in the Strategic Report and Directors' Report for the year ended 31 December 2019 is consistent with the financial statements and has been prepared in accordance with applicable legal requirements.

In light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we did not identify any material misstatements in the Strategic Report and Directors' Report.

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**Responsibilities for the financial statements and the audit**

***Responsibilities of the directors for the financial statements***

As explained more fully in the Statement of directors' responsibilities in respect of the financial statements, the directors are responsible for the preparation of the financial statements in accordance with the applicable framework and for being satisfied that they give a true and fair view. The directors are also responsible for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

***Auditors' responsibilities for the audit of the financial statements***

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the FRC's website at: [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our auditors' report.

***Use of this report***

This report, including the opinions, has been prepared for and only for the company's members as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing.

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**Other required reporting**

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**Companies Act 2006 exception reporting**

Under the Companies Act 2006 we are required to report to you if, in our opinion:

- we have not received all the information and explanations we require for our audit; or
- adequate accounting records have not been kept by the company, or returns adequate for our audit have not been received from branches not visited by us; or
- certain disclosures of directors' remuneration specified by law are not made; or
- the financial statements are not in agreement with the accounting records and returns.

We have no exceptions to report arising from this responsibility.



Christopher Boreham (Senior Statutory Auditor)  
for and on behalf of PricewaterhouseCoopers LLP  
Chartered Accountants and Statutory Auditors  
Reading  
30 November 2020

**Sungard Availability Services (UK)  
Limited (Registered number: 02368123)**

**Statement of comprehensive income  
for the Year Ended 31 December 2019**

	Note	2019 £'000	2018 £'000
<b>Turnover</b>	2	154,854	175,542
Cost of sales		(112,150)	(120,359)
<b>Gross profit</b>		<u>42,704</u>	<u>55,183</u>
Administrative expenses		(44,060)	(47,593)
<b>Operating (loss) / profit</b>	5	(1,356)	7,590
Gain from disposal	6	2,377	1,326
Interest receivable and similar income	7	307	352
<b>Profit before tax</b>		<u>1,328</u>	<u>9,268</u>
Tax on profit	8	(171)	(1,709)
<b>Profit for the financial year</b>		<u>1,157</u>	<u>7,559</u>
<b>Total comprehensive income</b>		<b>1,157</b>	<b>7,559</b>

All activities relate to continuing operations.

The notes on pages 12 to 26 form an integral part of these financial statements.

**Sungard Availability Services (UK)  
Limited (Registered number: 02368123)**

**Statement of Financial Position  
As at 31 December 2019**

		2019	2018
	Note	£'000	Restated £'000
<b>Fixed assets</b>			
Intangible assets	9	-	-
Tangible assets	10	47,032	51,970
Tangible assets held for sale	10	-	2,455
Investments	11	<u>6,492</u>	<u>3,349</u>
		<u>53,524</u>	<u>57,774</u>
<b>Current assets</b>			
Debtors - Amounts falling due after more than one year	14	2,998	3,079
Other debtors - Amounts falling due after more than one year	13	705	759
Debtors - Amounts falling due within one year	12	59,072	65,221
Other debtors - Amounts falling due within one year	13	687	1,206
Cash at bank and in hand		<u>16,973</u>	<u>14,058</u>
		<u>80,435</u>	<u>84,323</u>
<b>Creditors</b>			
Amounts falling due within one year	15	<u>(70,836)</u>	<u>(77,031)</u>
<b>Net current assets</b>		<u>9,599</u>	<u>7,292</u>
<b>Total assets less current liabilities</b>		63,123	65,066
<b>Creditors</b>			
Amounts falling due after more than one year	16	(18,873)	(21,128)
<b>Provisions for liabilities</b>	17	<u>(18,743)</u>	<u>(19,588)</u>
<b>Net assets</b>		<u>25,507</u>	<u>24,350</u>
<b>Capital and reserves</b>			
Called up share capital	18	10	10
Share premium account	19	19,975	19,975
Other reserves	19	-	725
Retained earnings	19	<u>5,522</u>	<u>3,640</u>
<b>Total equity</b>		<u>25,507</u>	<u>24,350</u>

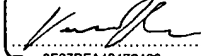
The notes on pages 12 to 26 form an integral part of these financial statements.

November 30, 2020

The financial statements on pages 9 to 26 were approved by the Board of Directors on

were signed on its behalf by:

DocuSigned by:



Terence J Anderson - Director

Sungard Availability Services (UK) Limited  
Registered number: 02368123

**Sungard Availability Services (UK)  
Limited (Registered number: 02368123)**

**Statement of Changes in Equity  
for the Year Ended 31 December 2019**

	Called up share capital £'000	Retained earnings £'000	Share premium account £'000	Other reserves £'000	Total equity £'000
<b>Balance as previously reported at 1 January 2018</b>	10	3,081	19,975	777	23,843
Profit for the year	-	7,559	-	-	7,559
<b>Total comprehensive income for the year</b>	-	7,559	-	-	7,559
Dividends paid	-	(7,000)	-	-	(7,000)
Employee share options recharge From parent undertaking	-	-	-	(52)	(52)
<b>Balance at 31 December 2018</b>	<u>10</u>	<u>3,640</u>	<u>19,975</u>	<u>725</u>	<u>24,350</u>
<b>Balance at 1 January 2019</b>	10	3,640	19,975	725	24,350
Profit for the year	-	1,157	-	-	1,157
<b>Total comprehensive income for the year</b>	-	1,157	-	-	1,157
Dividends paid	-	-	-	-	-
Employee share options release from parent undertaking	-	725	-	(725)	-
<b>Balance at 31 December 2019</b>	<u>10</u>	<u>5,522</u>	<u>19,975</u>	<u>-</u>	<u>25,507</u>

The notes on pages 12 to 26 form an integral part of these financial statements.

**Sungard Availability Services (UK)  
Limited (Registered number: 02368123)**

**Notes to the Financial Statements  
for the Year Ended 31 December 2019**

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**1. Accounting policies**

**General information**

Sungard Availability Services (UK) Limited ('the company') delivers secure, resilient IT infrastructure and organisational availability services through a unique combination of scalable, managed IT production environments and Workplace Recovery.

The company is a private company limited by shares and is incorporated and domiciled in the UK (England and Wales). The address of its registered office is Unit B Heathrow Corporate Park, Green Lane, Hounslow, Middlesex, TW4 6ER.

**Basis of Preparing the financial statements**

These financial statements have been prepared in accordance with Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Companies Act 2006. The financial statements have been prepared on the going concern basis and under the historical cost convention.

**Prior year restatement**

Operating lease accruals were presented within accruals as part of current liabilities in 2018. The presentation was reassessed and presented as part of current and non-current liabilities in 2019. These are presented as part of short-term and long-term liabilities in the Statement of financial position for the year ended 31 December 2019.

Comparative amounts of operating lease accruals for prior year were reclassified accordingly: current liabilities decreased by £17,054k and non-current liabilities increased by the same value (see notes 15 and 16).

This restatement is only impacted presentation and had no financial impact.

Debtors and other debtors falling due after more than one year of £3,079k and £759k respectively were presented under non-current assets as at 31 December 2018. This has been restated to now be presented under current assets to align the presentation with companies legislation.

Tangible Assets held for sale of £2,415k was presented as current assets at 31 December 2018. This has been restated to be correctly presented as fixed assets in line with FRS102.

The rest of accounting policies have been applied consistently throughout the year.

**Financial reporting standard 102 - reduced disclosure exemptions**

The company has taken advantage of the following disclosure exemption in preparing these financial statements, as permitted by FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland":

- from preparing a statement of cash flows, on the basis that it is a qualifying entity and the consolidated statement of cash flows, included in these financial statements, includes the Company's cash flows;
- from the financial instrument disclosures, required under FRS 102 paragraphs 11.41 to 11.48A and paragraphs 12.26 to 12.29, as the information is provided in the consolidated financial statement disclosures;
- from disclosing share-based payment arrangements, required under FRS 102 paragraphs 26.18(c), 26.19 to 26.21 and 26.23, concerning its own equity instruments. The Company financial statements are presented with the consolidated financial statements and the relevant disclosures are included therein; and
- from disclosing the Company key management personnel compensation, as required by FRS 102 paragraph 33.7.

The company has also taken advantage of exemption, under the terms of section 33 not to disclose related party transactions with wholly owned subsidiaries within the group.

**Preparation of consolidated financial statements**

The financial statements contain information about Sungard Availability Services (UK) Limited as an individual company and do not contain consolidated financial information as the parent of a group. The company is exempt under Section 401 of the Companies Act 2006 from the requirements to prepare consolidated financial statements as it and its subsidiary undertaking are included by full consolidation in the consolidated financial statements of its ultimate parents predecessor - Sungard Availability Services Capital Inc., successor - Sungard AS New Holdings, LLC, companies registered in the USA.

**Turnover**

Turnover derives from the company's principal activity and is measured at the fair value of the consideration received or receivable. It excludes value added tax and trade discounts, and represents the value of goods and services provided in respect of the period to which they relate.

Where the company enters into contracts to provide services, turnover is recognised generally on a straight-line basis daily over the service life of those contracts. As a result, amounts invoiced prior to the year end in respect of services to be provided in the following year are included in deferred income at the year end and services provided prior to the year end are recognised as accrued income.

**Sungard Availability Services (UK)  
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**Notes to the Financial Statements (continued)  
for the Year Ended 31 December 2019**

**1. Accounting policies (continued)**

**Intangible fixed assets**

Goodwill arising on acquisitions is capitalised and amortised on a straight-line basis (subject to impairment tests) over its estimated useful life of 12.5 years, based on management's assessment of future trading.

If businesses are disposed of, which, on acquisition, resulted in goodwill being written off to reserves, such goodwill will be included in the calculation of the profit or loss on the disposal of that business in accordance with the requirements of section 19 of FRS102.

The company evaluates the carrying value of goodwill in each financial year to determine if there has been impairment in value which would result in the inability to recover the carrying amount. When it is determined that the carrying value exceeds the recoverable amount, the excess is written off to the income statement.

**Tangible fixed assets and depreciation**

Tangible fixed assets are shown at historic purchase cost less accumulated depreciation. Cost includes the original purchase price of the asset and the costs attributable to bringing the asset to its working condition for its intended use. Depreciation is provided on a straight-line basis to write down the cost of tangible fixed assets to their estimated residual values over their estimated useful economic lives as follows:

Freehold buildings	-	up to 40 years
Leasehold improvements	-	lesser of the remaining lease term or 10 years
Plant and machinery	-	2 to 10 years
Computer equipment	-	2 to 5 years
Transportable computer centres and motor vehicles	-	5 to 10 years
Freehold land is not depreciated		
Construction in progress is not depreciated		

Where operating software is acquired as an integral part of an acquired asset then it is capitalised and written off over the same period as the appropriate asset. Software purchased from third parties is capitalised and depreciated over its estimated useful life being 2 to 5 years.

The carrying values of tangible fixed assets are reviewed for impairment when events or circumstances indicate the carrying value may not be recoverable.

The asset lives and residual values are assessed as appropriate each year end.

**Taxation**

Tax payable is based on taxable profit for the year, calculated using tax rates enacted at the statement of financial position date. Current tax and deferred tax are recognised in the income statement.

Deferred tax is recognised in respect of all timing differences that have originated but not reversed at the balance sheet date, where transactions or events that result in an obligation to pay more tax in the future or a right to pay less tax in the future have occurred at the balance sheet date.

A net deferred tax asset is recognised as recoverable and therefore recognised only when, on the basis of all available evidence, it can be regarded as more likely than not that there will be suitable taxable profits against which to recover carried forward tax losses and from which the future reversal of underlying timing differences can be deducted.

Deferred tax is measured at the average tax rates that are expected to apply in the periods in which the timing differences are expected to reverse, based on tax rates and laws that have been enacted or substantively enacted by the balance sheet date. Deferred tax is measured on an undiscounted basis.

**Foreign currencies**

The Company's functional and presentational currency is Great Britain Pound (GBP).

Transactions denominated in foreign currencies are translated into sterling at the rate of exchange prevailing on the transaction date. Monetary assets and liabilities denominated in foreign currencies are translated into sterling at the exchange rates ruling on the statement of financial position date. Exchange differences are included in the income statement in the period in which they arise.

**Sungard Availability Services (UK)  
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**Notes to the Financial Statements (continued)  
for the Year Ended 31 December 2019**

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**1. Accounting policies (continued)**

**Investments**

Investments in subsidiaries and associated undertakings are stated in the statement of financial position of the company at cost, less amounts written off where there has been impairment in value. Impairment reviews are carried out by management on an annual basis.

**Sales commission**

Amounts paid relating to sales commissions are charged to the profit and loss account when incurred for short term deals and commission not directly attributable to sales contracts.

Amounts paid relating to sales commissions for long term contracts are capitalised and amortised to the profit and loss account over the life of the relevant contract.

**Cash and cash equivalents**

Cash and cash equivalents include cash in hand, deposits held at call with banks and other short-term highly liquid investments with original maturities of three months or less.

**Financial instruments**

The company has chosen to adopt the Sections 11 and 12 of FRS 102 in respect of financial instruments.

**Financial assets**

Basic financial assets, including trade and other debtors and amounts due from parent and subsidiary undertakings, are initially recognised at transaction price, unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Such assets are subsequently carried at amortised cost using the effective interest method.

At the end of each reporting period financial assets measured at amortised cost are assessed for objective evidence of impairment. If an asset is impaired the impairment loss is the difference between the carrying amount and the present value of the estimated cash flows discounted at the asset's original effective interest rate. The impairment loss is recognised in profit or loss. If there is a decrease in the impairment loss arising from an event occurring after the impairment was recognised the impairment is reversed. The reversal is such that the current carrying amount does not exceed what the carrying amount would have been had the impairment not previously been recognised. The impairment reversal is recognised in profit and loss.

**Financial liabilities**

Basic financial liabilities, including trade and other payables and loans from fellow group companies, are initially recognised at transaction price, unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future receipts discounted at a market rate of interest.

Trade payables are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classed as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

**Share capital**

Ordinary shares are classified as equity. Incremental costs directly attributable to the issue of new ordinary shares are shown in equity as a deduction, net of tax, from the proceeds.

**Leasehold improvements**

The company recognises the anticipated cost of significant re-instatement of leasehold properties at the end of the lease term in accordance with Section 21 of FRS 102 'Provisions and contingencies'. This anticipated cost is capitalised on a present value basis within leasehold improvements. This is depreciated on a straight line basis over the lesser of the remaining lease term or 10 years.

**Pension costs**

The company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the company in an independently administered fund. Pension costs, which represent the contributions payable during the year, are written off directly to the income statement as incurred.

**Sungard Availability Services (UK)  
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**Notes to the Financial Statements (continued)  
for the Year Ended 31 December 2019**

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**1. Accounting policies (continued)**

**Leases**

Costs in respect of operating leases are charged to the income statement on a straight-line basis over the term of the lease. Management believes this is representative of the time pattern of the benefit and payments to the lessor are not structured to increase in line with expected general inflation.

Leases are classified as finance leases whenever the terms of the lease transfer substantially all the risks and rewards of ownership of the leased asset to the company. All other leases are classified as operating leases.

Assets held under finance leases are recognised initially at the fair value of the leased asset (or, if lower, the present value of minimum lease payments) at the inception of the lease. The corresponding liability to the lessor is included in the statement of financial position as a finance lease obligation. Lease payments are apportioned between finance charges and reduction of the lease obligation using the effective interest method so as to achieve a constant rate of interest on the remaining balance of the liability. Finance charges are deducted in measuring profit or loss. Assets held under finance leases are included in tangible fixed assets and depreciated and assessed for impairment losses in the same way as owned assets.

**Lease incentives**

Benefits received and receivable as an incentive to sign an operating lease are spread on a straight line basis over the non-cancellable lease term. Accordingly any incentive received to sign a lease is included in accruals and will be credited to income statement over the appropriate period.

**Share based payments**

The company's previous parent undertaking, Sungard Availability Services Capital Inc., operated an equity-settled, share-based compensation plan. The fair value of the employee services received in exchange for the grant of the options was recognised as an expense. The total amount to be expensed over the vesting period was determined by reference to the fair value of the options granted, excluding the impact of any non-market vesting conditions (for example, profitability and sales growth targets). Non-market vesting conditions were included in assumptions about the number of options that were expected to vest. At each balance sheet date, the entity revised its estimates of the number of options that were expected to vest. The company recognised the impact of the revision to original estimates, if any, in the income statement, with a corresponding adjustment to equity.

The company ultimate parent, Sungard Availability Services Capital Inc, cancelled all stock options as a result of the bankruptcy of the issuer and derecognised related liabilities. There is no profit and loss effect on stock options cancellation for the Company. The other reserves in relation to stock options were reclassified following stock options liabilities cancellation by ultimate parent. There is no corporation tax effect on these transactions.

**Critical accounting estimates and judgements**

Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The company makes estimates and assumptions concerning the future. The resulting accounting estimates will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities are addressed below.

**(i) Provisions**

**Onerous lease**

The company holds a provision for vacant properties. The provision is assessed by management and reviewed by the directors. Any movement in the provision is charged to the income statement.

**Property provision**

The company holds a provision for anticipated future reinstatement costs associated with bringing several of the company's facilities back to original use at the end of the lease. Any movement in the provision is charged to the income statement on a straight-line basis to the end of the lease term and is not discounted.

**(ii) Impairment of debtors**

The company makes an estimate of the recoverable value of trade and other debtors. When assessing impairment of trade and other debtors, management considers factors including the current credit rating of the debtor, the ageing profile of debtors and historical experience.

**(iii) Useful economic life of tangible assets**

The annual depreciation charge for tangible assets is sensitive to changes in the estimated useful economic lives and residual values are re-assessed annually. The useful life of an assets assessed based on type of asset, the age of the asset, frequency of use and conditions.

**(iv) Impairment of investments**

The company considers whether investments are impaired. Refer to note 11 for details of the value in use calculation. The management considers benefits expected to be generated by each subsidiary to avoid investment overstatement.

**Sungard Availability Services (UK)  
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**Notes to the Financial Statements (continued)  
for the Year Ended 31 December 2019**

**2. Turnover**

The turnover and profit before taxation are attributable to the principal activities of the company.

An analysis of turnover by geographical market is given below:

	2019	2018
	£'000	£'000
United Kingdom	148,908	170,076
Europe	3,879	3,223
North America	1,831	2,036
Middle East	196	170
Other	40	37
	<u>154,854</u>	<u>175,542</u>

The company generated its turnover and profit before taxation from one class of business, which predominantly arises in the United Kingdom.

**3. Staff costs**

The average number of persons by month employed by the company (including directors) during the year, analysed by category, was as follows:

	2019	2018
	Number	Number
Management	10	10
Sales and administration	117	106
Operations	314	335
	<u>441</u>	<u>451</u>

The aggregate payroll costs of these persons were as follows:

	2019	2018
	£'000	£'000
Wages and salaries	32,292	31,224
Social security costs	3,545	3,476
Other pension costs (Note 21)	1,344	1,288
Cost of employee share schemes	-	193
	<u>37,181</u>	<u>36,181</u>

**4. Directors' emoluments**

	2019	2018
	£'000	£'000
Aggregate emoluments	313	338
Company contributions to defined contribution pension scheme	11	10
	<u>324</u>	<u>348</u>

Highest paid director

	2019	2018
	£'000	£'000
Aggregate emoluments	180	267
Company contributions to defined contribution pension scheme	5	8
	<u>185</u>	<u>275</u>

**Sungard Availability Services (UK)  
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**Notes to the Financial Statements (continued)  
for the Year Ended 31 December 2019**

**4. Directors' emoluments (continued)**

Key management personnel are considered to be the Directors of the business.

	2019 Number	2018 Number
Retirement benefits are accruing to the following number of directors under money purchase schemes	<u>1</u>	<u>1</u>

S Lynch, Michael Robinson and Terrence J Anderson were paid by Sungard Availability Services LP for their services to the Sungard Availability Services group of companies, and their services as directors of the company were incidental to their other services with the Sungard Availability Services group. Their emoluments are included in the financial statements of Sungard Availability Services LP.

No directors (2018: nil) exercised share options in the ultimate parent undertaking in the year.

**5. Operating (loss) / profit**

The operating (loss) / profit is stated after charging/(crediting):

	2019 £'000	2018 £'000
Depreciation (Note 10)	18,479	21,073
Staff costs (Note 3)	37,181	36,181
Impairment of trade debtors	306	(216)
Net foreign exchange loss / (gain)	698	(762)
Fees payable for the audit	377	215
Fees payable for other non audit services	68	99
Gain on disposal of fixed assets	20	(5)
Restructuring costs	1,467	1,115
Restructuring lease costs (Note 17)	(894)	2,150
Operating lease charges	<u>28,889</u>	<u>28,644</u>

**6. Gain from disposal**

Gain on disposal is the sale of the Poole property in Jan-2019 for £5,000,000 with a net gain on disposal £2,377,000. The net gain is presented after taking into account the disposal associated costs.

The parent entity "Sungard Availability Services L.P. disposed Business Continuity Software product on a worldwide basis in May 2018. The income of £1,326,000 from this sale represents the company's proportion of the global proceed.

**7. Interest receivable and similar income**

	2019 £'000	2018 £'000
Bank interest	31	47
Interest on amounts owed by group undertakings	270	302
Corporation tax repayment interest	<u>6</u>	<u>3</u>
	<u>307</u>	<u>352</u>

**Sungard Availability Services (UK)  
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**Notes to the Financial Statements (continued)  
for the Year Ended 31 December 2019**

**8. Tax on profit**

**Analysis of the tax charge**

The tax charge on the profit on ordinary activities for the year was as follows:

	2019 £'000	2018 £'000
<b>Current tax:</b>		
UK corporation tax	508	2,276
Adjustments in respect of prior year	<u>(1)</u>	<u>(59)</u>
Total current tax	507	2,217
<b>Deferred tax:</b>		
Origination and reversal of timing differences	(335)	(547)
Adjustments in respect of prior year	<u>(1)</u>	<u>39</u>
Total deferred tax (Note 12)	(336)	(508)
<b>Tax on profit</b>	<u><u>171</u></u>	<u><u>1,709</u></u>

**Reconciliation of total tax charge included in profit and loss**

The tax assessed for the year is the lower (2018: the lower) than the standard rate of corporation tax in the UK. The difference is explained below:

	2019 £'000	2018 £'000
Profit before tax	<u>1,328</u>	<u>9,268</u>
Profit multiplied by the standard rate of corporation tax in the UK of 19.00% (2018 – 19.00%)	252	1,761
Effects of:		
Expenses not deductible for tax purposes	(16)	(112)
Income not taxable for tax purposes	(451)	-
Group relief claimed	(105)	-
Expenses not deductible for tax purposes	143	296
Depreciation in excess of capital allowances	302	450
Adjustments to tax charge in respect of previous periods	(1)	(59)
Adjustment to tax charge in respect of previous periods - deferred tax	(1)	39
Timing differences	9	(720)
Adjustment tax to average rate	39	64
Non taxable FRS 20 credit	<u>-</u>	<u>(10)</u>
Total tax charge	<u><u>171</u></u>	<u><u>1,709</u></u>

The profits for the year ended 31 December 2019 are taxed at 19.00% with the profits for the year ended 31 December 2018 taxed at 19.00%.

In the Spring Budget 2020, the Government announced that from 1 April 2020 the corporation tax rate would remain at 19% (rather than reducing to 17%, as previously enacted). This new law was substantively enacted on 17 March 2020. As the proposal to keep the rate at 19% had not been substantively enacted at the balance sheet date, its effects are not included in these financial statements.

The profits for the year ended 31 December 2019 are taxed at 19.00% with the profits for the year ended 31 December 2018 taxed at 19.00%.

**Sungard Availability Services (UK)  
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**Notes to the Financial Statements (continued)  
for the Year Ended 31 December 2019**

<b>9. Intangible assets</b>		<b>Goodwill £'000</b>
	<b>Cost</b>	
	At 1 January 2019	
	and 31 December 2019	<u>112,270</u>
	<b>Accumulated amortisation</b>	
	At 1 January 2019	(112,270)
	Amortisation for year	<u>-</u>
	At 31 December 2019	<u>(112,270)</u>
	<b>Net book value</b>	
	At 31 December 2019	<u>-</u>
	At 31 December 2018	<u>-</u>

Goodwill related to the purchase of the businesses and undertaking carried on by Sungard Availability Services (DR) Limited (including the business of iXguardian Limited and Televault Limited) and the properties, assets and rights relating to the business and undertaking owned by Sungard Availability Services (DR) Limited.

**10. Tangible assets**

	Freehold land and buildings	Leasehold improve- ments	Plant and machinery	Computer equipment	Transport -able computer centres and vehicles	Construction in progress	Total
	£'000	£'000	£'000	£'000	£'000	£'000	£'000
<b>At 31 December 2018</b>							
Cost	60	202,734	18,327	154,440	409	1,413	377,383
Accumulated depreciation	(60)	(177,318)	(17,201)	(130,425)	(409)	-	(325,413)
<b>Net book amount</b>	<b>-</b>	<b>25,416</b>	<b>1,126</b>	<b>24,015</b>	<b>-</b>	<b>1,413</b>	<b>51,970</b>
<b>Year ended 31 December 2019</b>							
Opening net book amount	-	25,416	1,126	24,015	-	1,413	51,971
Additions	-	5,123	246	7,965	-	228	13,564
Disposals	(60)	(10,695)	(3,238)	(9,449)	-	-	(23,442)
Depreciation	-	(7,398)	(240)	(10,841)	-	-	(18,479)
Elimination on disposal	60	10,684	3,234	9,441	-	-	23,419
Category transfer	-	-	-	1,641	-	(1,641)	-
<b>Net book amount</b>	<b>-</b>	<b>23,130</b>	<b>1,128</b>	<b>22,772</b>	<b>-</b>	<b>-</b>	<b>47,032</b>
<b>At 31 December 2019</b>							
Cost	-	197,162	15,335	154,599	409	-	367,505
Accumulated depreciation	-	(174,032)	(14,206)	(131,826)	(409)	-	(320,473)
<b>Net book amount</b>	<b>-</b>	<b>23,130</b>	<b>1,129</b>	<b>22,773</b>	<b>-</b>	<b>-</b>	<b>47,032</b>

**Sungard Availability Services (UK)  
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**Notes to the Financial Statements (continued)  
for the Year Ended 31 December 2019**

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**10. Tangible assets (continued)**

Included in freehold land and buildings is freehold land of £nil (2018: £nil) on which no depreciation is charged.

Leasehold improvements include an asset with a cost of £17,170,000 (2018: £17,121,000) relating to the anticipated future reinstatement costs associated with bringing several of the company's facilities back to original use at the end of their lease life. This is being charged to the income statement on a straight-line basis to the end of the lease term.

There are no assets capitalised and held under finance leases (2018: £nil).

Capital expenditure authorised and contracted for but not provided in the financial statements amounts to:

	2019	2018
	£'000	£'000
Tangible assets	<u>727</u>	<u>1,591</u>

Poole property related assets were reclassified from fixed assets to assets held for sales at the end of Dec-18 for £2,455,000.

**Sungard Availability Services (UK)  
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**Notes to the Financial Statements (continued)  
for the Year Ended 31 December 2019**

**11. Investments**

	Shares in subsidiaries
	£'000
<b>Cost</b>	
At 1 January 2019	8,419
Additions in the year	3,143
At 31 December 2019	11,562
<b>Accumulated impairment</b>	
At 1 January 2019	(5,070)
Impairment in the year	-
At 31 December 2019	(5,070)
<b>Net book value</b>	
At 31 December 2019	6,492
At 31 December 2018	3,349

The net book value brought forward as at 1 January 2019 of £3,349,000 (2018: £3,349,000) includes an impairment brought forward of £5,070,000 (2018: £5,070,000) which has been recorded in the investment in Sungard Availability Services (Ireland) Limited. This arose due to the trading loss the company incurred in 2013 while it invested in new products.

The value in use relating to the impairment calculations was derived from discounted cash flow projections covering the period up to 2029, as this is considered to be the period over which economic benefits from the investment can reasonably be expected to accrue. The discount rate used was 10.00% on a post-tax basis, being the expected risk adjusted weighted average cost of capital.

The company paid €3,500,000 as capital contribution to its subsidiary Sungard Availability Services (Ireland) Ltd to expand cloud facilities in Ireland as per board resolution signed on 26 July 2019.

The directors believe that the carrying value of the other investments is supported by their value in use.

Subsidiary undertakings	Country of Incorporation	Principal activity	Class and % of nominal value of that class held
Sungard Availability Services (Ireland) Limited	Ireland	Managed IT services	Ordinary shares 100.00%
Sungard Availability Services (India) Private Limited	India	Business continuity and disaster recovery	Ordinary shares 100.00%
Sungard Availability Services (Poland) Sp.z.o.o.	Poland	Business continuity and disaster recovery	Ordinary shares 100.00%

**Subsidiary undertaking registration addresses:**

Sungard Availability Services (Ireland) Limited – Unit 5 Beckett Way, Park West Business Park, Nangor Road, Dublin 12, 662892, Ireland

Sungard Availability Services (India) Private Limited - 2nd Floor, Wing 4, Cluster D, EON Free Zone Plot No. 1, S. No. 77, MIDC Kharadi Knowledge Park, Pune, MH 411014 India.

Sungard Availability Services (Poland) Sp.z.o.o. – 4 Kwiatkowskiego, Wroclaw, 52-326, Poland

**Sungard Availability Services (UK)  
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**Notes to the Financial Statements (continued)  
for the Year Ended 31 December 2019**

<b>12. Debtors: amounts falling due within one year</b>	2019 £'000	2018 £'000
Trade debtors	27,603	35,598
Amounts owed by group undertakings	11,176	9,345
Corporation tax	297	219
Deferred tax asset	5,564	5,228
Prepayments and accrued income	<u>14,432</u>	<u>14,831</u>
	<u>59,072</u>	<u>65,221</u>

Included in the amounts owed by group undertakings is an intercompany loan to Sungard Availability Services L.P. The balance outstanding of £8,755,000 (2018: £8,755,000) is repayable on or before 1 January 2027 and interest is charged 200 basis points above 12-month EUR LIBOR per annum. All other amounts owed by group undertakings are unsecured, interest free and repayable on demand.

Trade debtors are payable in line with the contract terms and are stated after provisions of £306,000 (2018: £216,000).

**Deferred tax**

The movement in the deferred tax asset during the year was as follows:

	2019 £'000	2018 £'000
At 1 January	5,228	4,720
Movement (Note 8)	<u>336</u>	<u>508</u>
At 31 December	<u>5,564</u>	<u>5,228</u>

	2019 Amount recognised £'000	2018 Amount recognised £'000
Difference between depreciation and capital allowances	5,498	5,213
Other timing differences	<u>66</u>	<u>15</u>
	<u>5,564</u>	<u>5,228</u>

<b>13. Other Debtors</b>	2019 £'000	2018 £'000
Commission asset recognised at 1 January	1,965	2,266
Commission asset recognised during the year	750	1,339
Commission asset amortised during the year	<u>(1,323)</u>	<u>(1,640)</u>
Commission asset recognised at 31 January	<u>1,392</u>	<u>1,965</u>
Commission assets – falling due within one year	687	1,206
Commission assets – falling due after more than one year	705	759

<b>14. Debtors: amounts falling due after more than one year</b>	2019 £'000	2018 £'000
Prepayments and accrued income	<u>2,998</u>	<u>3,079</u>

**Sungard Availability Services (UK)  
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**Notes to the Financial Statements (continued)  
for the Year Ended 31 December 2019**

15. Creditors: amounts falling due within one year	2019	2018 Restated
	£'000	£'000
Trade creditors	13,462	17,377
Amounts owed to group undertakings	1,414	1,459
Corporation tax	-	-
Other taxation and social security	2,356	3,376
Accruals and deferred income	<u>53,604</u>	<u>54,819</u>
	<u>70,836</u>	<u>77,031</u>

All amounts owed to group undertakings are unsecured, interest free and repayable on demand. Included in accruals and deferred income (current liabilities) in 2018 was the total balance for operating lease accruals. An assessment was performed and concluded that a portion of this will only unwind after 12 months and has been moved to non-current liabilities. £17,054k of operating lease accruals for 2018 was reallocated to non-current liabilities (ref to Note 1).

16. Creditors: amounts falling due after more than one year	2019	2018 restated
	£'000	£'000
Deferred revenue	2,495	4,074
Operating lease accruals	<u>16,377</u>	<u>17,054</u>
	<u>18,873</u>	<u>21,128</u>

Included in accruals and deferred income (current liabilities) in 2018 was the total balance for operating lease accruals. An assessment was performed and concluded that a portion of this will only unwind after 12 months and has been moved to non-current liabilities. £17,054k of operating lease accruals for 2018 was reallocated to non-current liabilities (ref to Note 1).

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**Notes to the Financial Statements (continued)  
for the Year Ended 31 December 2019**

**17. Provisions for liabilities**

	Onerous lease £'000	Property provision £'000	Total £'000
At 1 January 2019	2,211	17,377	19,588
Decrease in the year	(1,167)	(171)	(1,065)
Increase in the year	<u>273</u>	<u>220</u>	<u>220</u>
At 31 December 2019	<u>1,317</u>	<u>17,426</u>	<u>18,743</u>

**Onerous lease**

The Company reviews its property portfolio and identifies vacant space that is not in use. For the properties deemed not to be in use a provision is made for the residual term and a restructuring obligation is booked through the profit and loss account. The provision is not discounted.

**Maturity of onerous lease provision:**

	2019 £'000	2018 £'000
Within one year	462	811
Due in more than one year but not more than five years	855	1,400
Over five years	-	-
	<u>1,317</u>	<u>2,211</u>

**Property provision**

Leasehold improvements include an asset with a cost of £17,426,000 (2018: £17,377,000) relating to the anticipated future reinstatement costs associated with bringing several of the company's facilities back to original use at the end of their lease life. During the year a number of the company's properties were reassessed generating an increase in the amount provided. This is charged to the income statement on a straight-line basis to the end of the lease term and has not been discounted. Property provisions were released in the current year, following lease contracts renewal changes in 2019.

	2019 £'000	2018 £'000
<b>Maturity profile of provision:</b>		
Within one year	2,408	834
Due in more than one year but not more than five years	4,011	8,256
Over five years	<u>11,007</u>	<u>8,287</u>
	<u>17,426</u>	<u>17,377</u>

**18. Called up share capital**

	2019 No.	2019 £'000	2018 No.	2018 £'000
Ordinary shares of £1 each				
Allotted and fully paid:				
At 1 January	10,001	10	10,001	10
Issued during the year	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
At 31 December	<u>10,001</u>	<u>10</u>	<u>10,001</u>	<u>10</u>

All of the company's issued share capital consists of equity interest.

All issued shares are ordinary and 100% owned by immediate parent company Sungard Availability Services Holdings (Europe) Inc.

**19. Reserves**

	Retained earnings £'000	Share premium account £'000	Other reserves £'000	Totals £'000
At 1 January 2019	3,640	19,975	725	24,340
Employee share options release	725	-	(725)	-
Profit for the year	1,157	-	-	1,157
Dividends paid	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
At 31 December 2019	<u>5,522</u>	<u>19,975</u>	<u>-</u>	<u>25,497</u>

Other reserves represented the non cash benefit of employee share option charges.

**Sungard Availability Services (UK)  
Limited (Registered number: 02368123)**

**Notes to the Financial Statements (continued)  
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**20. Dividends**

	2019	2018
	£'000	£'000
Interim paid of £nil per share (2018: £700 per share)	-	7,000
	<u>-</u>	<u>7,000</u>

**21. Pension commitments**

The company operates a defined contribution pension scheme. The pension cost for the year of £1,344,000 (2018: £1,288,000) represents contributions paid by the company to the scheme. There were no outstanding or prepaid contributions at either the beginning or the end of the financial year.

**22. Financial commitments**

The total of future minimum lease payments under non-cancellable operating leases are as follows:

	2019		2018	
	Land and Buildings £'000	Other £'000	Land and Buildings £'000	Other £'000
Not later than one year	30,573	261	31,309	738
Later than one and not later than five years	109,071	9	103,002	261
Later than five years	<u>55,191</u>	<u>-</u>	<u>64,114</u>	<u>-</u>
	<u>194,835</u>	<u>270</u>	<u>198,425</u>	<u>999</u>

**23. Ultimate controlling party**

The immediate parent undertaking is Sungard Availability Services Holdings (Europe) Inc., a body incorporated in Delaware, USA.

On May 1, 2019, Sungard Availability Services Capital Inc., and its U.S. subsidiaries, including Sungard Availability Services Holdings, Inc., filed voluntary petitions for a pre-packaged bankruptcy under Chapter 11 of the U.S. Bankruptcy Code in order to implement a balance sheet restructuring, including a reduction of the group overall debt. As part of the bankruptcy proceedings, among other things, Sungard Availability Services Capital Inc. assigned, conveyed, transferred or otherwise sold all of its rights and interests in and to all of its assets and claims, in exchange for the assumption of all past, present and future obligations by Sungard AS New Holdings, LLC, a body incorporated in Delaware, USA, as the new owner of said assets and interests. As a result, the company's ultimate parent has been changed from Sungard Availability Services Capital Inc. to Sungard AS New Holdings, LLC following completion of the restructuring.

Sungard AS New Holdings, LLC is the ultimate parent undertaking of the largest and smallest group of undertakings to consolidate these financial statements at 31 December 2019 and the consolidated financial statements are available from:

Sungard AS New Holdings, LLC  
680 East Swedesford Road  
Wayne  
Pennsylvania 19087  
USA

**Sungard Availability Services (UK)  
Limited (Registered number: 02368123)**

**Notes to the Financial Statements (continued)  
for the Year Ended 31 December 2019**

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**24. Post balance sheet events**

On March 11, 2020, the World Health Organization declared COVID-19 a pandemic. This declaration, combined with similar declarations in all the geographies in which the Sungard AS group operates, may impact the Sungard AS group as well as its customers, vendors and other stakeholders. If the global pandemic continues to grow and evolves into a prolonged health crisis, the effects could have an adverse impact on the Sungard AS group's business, particularly its results of operations, financial condition and cash flows. The effect on the Sungard AS Group and the Company's operations, financial performance and liquidity cannot be determined at this time due to many uncertainties related to the duration, speed, spread and intensity of the pandemic, combined with the reactions of governments, the strain on healthcare systems, the impact on global markets and the effect on the Sungard AS Group and the Company's employees, customers, and vendors.

While most of the Company's customers will likely experience some impact from the pandemic, the majority of the Company's customer base and revenue is under multi-period term contracts from customers, many of which are in industries and sectors reasonably well positioned to address a global economic disruption. Further, the majority of the services provided by the Company are essential to customers' ongoing operations as opposed to discretionary expenditures. However, if the Company's customers, a limited number of which are in more vulnerable industries and sectors, are not able to meet their contractual obligations and are unable to remit timely payments to the Company, the Company's financial results may be adversely impacted. In part to mitigate this risk, in April 2020, the Sungard AS Group parent entity (Sungard AS New Holdings III, LLC) borrowed \$15.0 million on its existing Senior Term Loan. After this borrowing, there remains an additional \$35.0 million of available borrowing capacity under the Senior Term Loan, subject to certain conditions, which could be made available to support the Companies in the Sungard Group.