

# When Experience Matters



## NetServices, Inc. - Breviarium

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**CMMI DEV/2**<sup>SM</sup>  
Exp. 2019-04-17 / Appraisal #26454



**CMMI SVC/3**<sup>SM</sup>  
Exp. 2019-05-19 / Appraisal #27523





## Who We Are

NetServices is a highly effective IT service and management firm with a reputation for delivering quality services on time and within budget. Whether it's meeting the challenges of software and hardware migration for the Office of the Secretary of Defense-CIO or implementing a detailed disaster recovery initiative for the Army G-2, NetServices tackles technical missions with speed, agility and efficiency that produce results.

NetServices' commitment to our clients is matched only by our commitment to our team. Our team comprises of seasoned professionals experience in exceptional Service Delivery and solutions, high level active clearances and hands-on experience working at mission-critical sites. NetServices' commitment to quality is reflected in our achievement of ISO 9001:2008, as CMM Level-II for Development and CMMI Level-III for Services.

At NetServices, our employees share a common dedication to producing innovative IT solutions. As we continue to acquire some of the best IT talent, our team actively stays abreast of leading edge technologies through a substantial educational benefits program. Few small companies can claim the breadth and depth of capability, experience and achievement that NetServices has attained to date.

## Background:

- Founded in 1996
- Mr. Faiyaz Haider, CEO
- Mr. Joel Doyle, COO
- Mr. Chris Ashworth, CIO
- Successful SBA 8(a) graduated Small Disadvantaged Business (SDB)

## Contract Vehicles

- DHS EAGLE II: HSHQD-13-D-E2071
- Iron Patriot
- Jarvis
- Abbacus
- ITDAS
- SEIN
- Office of Personnel Management (OPM) BPA - OPM32-12-A-0014
- Partner Vehicles (GSA ALLIANT NITAAC, SB, etc.)

## Relevant Data:

- DUNS Number: 96-4259840
- TIN Number: 54-1825998
- CAGE Code: 08QX9
- TS Facility Clearance

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# What We Do

NetServices employees have successfully provided multi-tier support for networks, servers and network storage for the Intelligence Community (IC) USGS, WHS/EITSD, OSD/CIO, DISA and Army G-2. We offer Subject Matter Experts (SME)-level expertise in Java, SharePoint and .NET development, Systems Integration, Private Cloud setup, Information Assurance and O&M Support. Our broad range of capabilities also includes experience in the Microsoft Exchange messaging platform, multi-vendor Storage Area Network (SAN) technologies, Continuity of Operations Planning (COOP), High Availability Computing, and Systems monitoring.

In addition, NetServices has >15 years of expertise in IBM's Lotus Domino platform. NetServices has a team of certified Domino developers and administrators with extensive hands-on experience in the development, deployment, and operational maintenance of large-scale Lotus Domino environments. NetServices specializes in migrating Domino applications to the Microsoft SharePoint platform.

## Services

We serve the Civilian and Defense communities. We get to know our clients, understand their needs and provide optimal solutions.

## Systems Integration

Defense, Civilian and Commercial clients rely on NetServices to integrate and streamline their systems for optimal use of their technology investments. When it comes to integrating solutions, NetServices believes it is critical to thoroughly understand the problem, the client, and what the user desires. Our disciplined approach to systems integration ensures that the system requirements are specified, documented

and implemented accurately the first time.

Our employees combine technical and operational expertise to consistently produce complete and sound system designs that fully satisfy client needs and security standards. NetServices has integrated core technologies (i.e., File, Print, Email) at the Enterprise level for numerous customers. However, our proudest achievements entail integration of complex systems based on industry leading technologies such as Oracle, Microsoft SharePoint/SQL Server, Symantec E-Vault, EMC/NetApp storage systems and local/geographic failover technologies supporting mission-critical systems based on these and other leading edge technologies.

## Cloud Computing

Cloud computing is an oft touted capability by many, though implemented and truly understood by very few. NetServices has recently deployed a >600 CPU core solution for US Geological Survey (USGS) that will enable this customer to offer a self-provisioning portal, with full charge-back capability at a price point lower than most Commercial Cloud Service Providers (CSPs). Based on VMware ESX 5.x technology, NetServices' implemented solution has one of the lowest Capital Expenditure (CapEx) ratios for a private Cloud.



## *Web Development/ Programming Services*

With a focus on usability and user satisfaction, NetServices can design, develop and implement Web sites and Web-enabled applications that provide convenient and cost-effective ways for government and industry clients to optimize their data, communicate efficiently and sustain information security. Our experience includes, but is not limited to, the development of database front ends, customized collaborative Web sites and content management. We offer a full range of Web services, including data migration, back-end programming, HTML coding and Web administration. NetServices focuses on the simplicity of Design Interaction and content, user-centricity, and an “App Style” unified desktop/mobile interface. Although we are technology agnostic, our development team excels in emerging client and server-side Web technologies.



## *Detailed Development Capabilities*

### **Web Design, Development, and Implementation**

- SharePoint
- .NET
- C, C++, C#
- Lotus Domino
- WebSphere, Cold Fusion
- Java, JavaScript, Perl/CGI, XML
- HTML, CSS, SVG, 3D Transform
- Ruby/Python/Node.js/WebGL
- Dreamweaver, LiquidMotion, Flash and Other Web Design Tools

## *Web Server Administration and Setup*

- Microsoft IIS, Apache, Lotus Domino, WebSphere
- Fault Tolerance, Replication and Server Clustering

## *Information Assurance*

NetServices provides Information Assurance (IA) services to the federal sector, including the Department of Defense, since 1996. Our pragmatic approach to Information Assurance is based on extensive field research and practical experience that comes from implementing solutions at mission critical sites. Our Information Assurance philosophy is tempered by the realities of modern informatics and technologies, emerging threats and the rapidly evolving global information infrastructure.

NetServices employees continue to support both commercial and government enterprises in securing their information boundaries. Our trained, experienced and certified Information Assurance staff is well versed in the practices mandated by the Department of Defense and National Institute of Standards and Technology. We pride ourselves in ensuring the continual training of our Information Security staff. In addition to commercial certifications, NetServices' Information Assurance team is certified at the highest DoD-8570 Information Assurance Technical (IAT) Level-III.



## *Disaster Recovery*

The primary reason for developing a Disaster Recovery (DR) Plan is to ensure Continuity of Business (COB) in case of a disaster – whether natural or man-made. A well-defined DR Plan results in the protection, quick evacuation/relocation of an organization's leadership and timely Return to Service (RTS). NetServices has a proven track record in developing DR Plans that have been repeatedly validated through successful DR exercises by our customers. NetServices has deployed >2Peta Bytes of fully DR-configured Storage that supports >50 Mission Essential Function (MEF) systems throughout CONUS and OCONUS for various DoD and Civilian clients.

These systems are configured for local high-availability and geographic failover using both native Microsoft and 3rd-party clustering solutions (e.g., CA's XoSoft, Symantec's Veritas, EMC RecoverPoint, Oracle RAC, etc.). Depending upon the business systems' Mission Assurance Category (MAC) Level, NetServices' DR Plans ensure that the Recovery Time Objectives (RTO) and Recovery Point Objectives (RPO) are always in alignment with the protected systems' MAC Level. NetServices understands that every client,

Federal or Private, Military or Civilian is exposed to different potential risks and disasters. We also understand that what looks good on paper may fail in the real world. Our approach to disaster recovery and Continuity of Operations Planning (COOP) is based on client-based solutions, extensive testing, and cost sensitivity.

## *Program Management*

Program management is the key to innovation and effectiveness our IT solutions and services provide – with a singular goal to maximize Return on Investment (ROI), while reducing Total Cost of Ownership (TCO). NetServices translates hands-on experience providing IT solutions to top Civilian and Defense clients into expert management skills that focus on productivity. We are dedicated to providing our clients with comprehensive project management that assesses the goals, timelines and risks associated with our mission as well as fostering open communication with our clients to get things done.

Our employees bring years of experience providing expert advice on the implementation, support and security of some of the industries most complex

IT systems to a diverse audience. NetServices is set apart by an honest, up-front style that keeps projects on time, understandable, and within budget. We aim to prevent miscommunication from causing delay, foresee risks to properly prepare for them and keep our clients in control of their goals.



# Our Clients



**U.S. AIR FORCE**



**CACI**  
EVER VIGILANT

**ManTech**  
International Corporation®



**CSRA**



**ASD** Advanced Systems Development Inc.



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