

19

years

"Directe Services" Ltd. was registered in March 2005

85

employees

A team of qualified specialists

6

million EUR sales in 2024

Stable financial performance

Our Company

In 2005, ANY Security Printing Company, in partnership with the leader of the Bulgarian IT market KONTRAX, launched a greenfield project, which resulted in the creation of Direct Services Ltd. - an outsourcing company.

Today, Direct Services Ltd. is a fully Bulgarian private company with extensive experience in the field of digital printing and a proven name in data and document processing and management. Our services allow our clients to concentrate on their core business and leave important, but atypical activities to us.

As a result of the efforts and the job quality of the whole Team, the Company Direct Services OOD is a leader in every area in which it operates – transaction printing, digital printing of books, digitization and physical storage of documents, supplies of PIN envelopes and bank cards.

Our strategy is to anticipate market trends and all the factors that would affect our business; to implement them in our business, and to provide innovative, comprehensive services. This is a long-term plan for us, which will allow us to achieve growth and lead us to success in the years ahead. Starting digital transformation in all businesses is the direction we will go together with our customers.

Mission and Values

Since it was established, the Company has been evolving in line with its vision and mission. These are our inspiration to look for new approaches and new concepts in order to respond to the changing technologies and customer needs.

✓ Mission:

We optimize the work with the data and documents that are received, stored or sent by the Company

✓ Values:

A Company known for its professionalism and expertise, that builds long-term partnerships with its customers based on quality, efficiency and innovative concepts of outsourcing services provided.

A Company that inspires confidence and security for its employees, customers and partners by finding appropriate solutions and fulfilling any commitments undertaken.

A prosperous Company in which people work in harmony.



Direct Services through the prism of time

or how we have evolved over the years to become better!

2005



The beginning

team: 4 people;

office area: 35m2;

production area: 120m2;

Newly created company offering outsourcing services for data processing,

personalization and enveloping of letters.

New building



2010

production area: 600m2;
Expansion of the service portfolio. Production of cards and electronic archives.
Main supplier for Bulgaria of PIN envelopes.

2012



Digital center

team: 30 people;
office area: 180m2;
production area: 750m2;
The first digital digital printing center for short and medium prints.

Archive repository

team: 35 people;

office area: 300m2;

production area: 1750m2;

The most modern and secure storage archive for documents.

2022



Digitalization

team: 65 people;
office area: 600m2;
production area: 5500m2;
Looking at innovation and digital transformation of services and documents.

Today

team: 85 people;

office area: 800m2;

production area: 10 000m2;

Market leader in data and document management; Implementation of data

management AI solutions



2025



Team

For each of us, Direct Services is a place where we feel free and where we can show the best of ourselves. We perform our duties responsibly and strive to achieve maximum efficiency with the resources available. We believe both in the potential of the team that we form and the results of our job.



Certifications

Direct Services Ltd. runs its business activity in compliance with the national regulatory requirements. Besides the licenses required for our work, we are insured against major risks and observe compliance with leading international standards on quality, data security and environmental protection.

- ✔ ISO 9001
- ✔ ISO/IEC 27001
- ✔ ISO 14001
- ✔ Professional indemnity insurance
- ✔ Liability insurance
- ✔ General natural disaster insurance

d/print

Mailing
Books
Advertising

d/archive

Electronic archive
Physical storage
Digitization

d/cards

Bank cards
Non-bank cards
PIN envelopes
Card Mailing

d/connect

SMS & E-mail & Viber
e-Invoice
Hosting
Banqup

d/stream

Document flow
Beauty dox
FiteKIN
CogniChat

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About Direct Services

Directed Services Ltd. is an outsourcing company, founded in 2005. We have gained a rich experience in the field of digital printing and security related products, to which we have added innovative solutions and data processing and document handling services

Revolut

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